

REPORT TO: Executive Board
DATE: 20 July 2017
REPORTING OFFICER: Strategic Director, People
PORTFOLIO: Health and Well-Being
SUBJECT: Domiciliary Care Contract Tender
WARD(S) Borough-wide

1.0 PURPOSE OF THE REPORT

1.1 To inform Executive Board of the outcome of the tender for the re-procurement of the Domiciliary Care Contracts in Widnes and Runcorn

2.0 RECOMMENDATION: That the award of a Domiciliary Care Contract for a period of five (5) year with an option to extend for a further two (2) years (i.e. up to 7 years in total) to Provider A be approved.

3.0 SUPPORTING INFORMATION

3.1 A report was presented to the Executive Board on 17th November 2016 to seek approval to commission Domiciliary Care through an appropriate mechanism to ensure continued provision when the contracts ceased on the 30th June 2017.

3.2 Following the decision of the Board in relation to the award of the Domiciliary Care Contract Tender, (see Minute EXB108 of 16 March 2017), the intention to award to single provider A was advertised on the Chest Portal, as was required by the Public Contract Regulation 2015. A legal challenge to that course of action had been received and the Executive Board agreed to halt the process and a further re-tendering exercise was undertaken.

3.3 The existing contract was extended until 31st October 2017 to allow the re-tendering process to be undertaken, and to ensure continuity for individuals in receipt of Care.
Five organisations submitted tenders for the Domiciliary Care contract.

3.4 The evaluation process and outcome were as follows:

- The first stage of the evaluation dealt with technical, legal, business, financial and registration aspects of delivering domiciliary care. All 5 providers passed this evaluation.
- The second stage required providers to submit information in respect of delivering high quality care and support. The 5 areas covered: delivering high quality falls management; working across health and social care to promote health and well-being of Halton residents; achieving person centred outcomes for service users; safeguarding vulnerable people and the wider community; realising social value through the contract.
- All 5 providers' submissions were evaluated by a designated evaluation panel who independently assessed the submissions and then attended a moderation meeting chaired by a procurement team member.
- The Award & Evaluation criteria was based on 100% Quality, with a fixed price at £13.00 per hour, included in the tender
- Provider A scored the most in the quality questions.

4.0 POLICY IMPLICATIONS

- 4.1 The method of procurement has complied with the Public contract Regulations, 2015 and the Council's own Procurement Standing Orders.

5.0 FINANCIAL IMPLICATIONS

- 5.1 The contract awarded is in accordance with the projected budget for domiciliary care provision in 2017/18

6.0 IMPLICATIONS FOR THE COUNCIL'S PRIORITIES

6.1 Children & Young People in Halton

No implications identified

6.2 Employment, Learning & Skills in Halton

No implications identified

6.3 A Healthy Halton

Individuals with additional needs or vulnerability can have disproportionate health related issues or life-long conditions. The current and future modelling will continue to promote health equalities

6.4 A Safer Halton

All providers will comply with Halton's Safeguarding Practice and Procedures and will ensure that individuals are aware how to stay safe, how to report incidents and to promote safe community inclusion.

6.5 Halton's Urban Renewal

None.

7.0 RISK ANALYSIS

7.1 There is potential for a challenge by unsuccessful organisations, however this risk has been mitigated by the robust procurement process and rewarding of contracts in line with ranking following tender evaluation.

8.0 EQUALITY AND DIVERSITY ISSUES

8.1 All successful providers will be required to demonstrate that they embrace and comply with the Equality Act, and services will be monitored to ensure this is the case.

9.0 LIST OF BACKGROUND PAPERS UNDER SECTION 100D OF THE LOCAL GOVERNMENT ACT 1972

Document	Place of Inspection	Contact Officer
Executive Board Report 20/11/16	Municipal Building Widnes	Sue Wallace Bonner Director of Adult Social Services